**Karthikeyan**

Technical Project Manager / Delivery Manager (Agile)

Hartford, Connecticut | vadivelkarthikeyan2@gmail.com

**PROFFESIONAL SUMMARY:**

* Highly ambitious Technical Project Manager with 20+ years of experience skilled in product management, technology development and creating technology and business strategies.
* Adept at preempting potential problems and providing effective solutions in reaction to the application of concepts, techniques, knowledge, or processes developed to support the product
* Excellent communicator with the innate ability to manage multiple projects with competing and leading geographically dispersed teams
* Hands on in domains like Healthcare and Banking
* Hands on in Data Analytics tools like Hadoop-Hive and data ingestion/scooping concepts
* Excellent data analytical skills with data processing proficiency
* Hands on in key agile techniques like SAFe 4.0 Value Streams, Kanban, Lean, XP, and Scrum
* Hands on in PI/PSI planning and Disciplined Agile Development (DAD) ceremonies
* Excellent knowledge on utilizing Agile tools like JIRA, Rally, Miro and Confluence
* As an experienced Scrum Master, mentored global cross functional teams of project team resources in Agile Scrum practices to deliver high quality products and services
* Proficient in project scoping, team building, collaborating with business leads and project managers, managing deadlines, understanding and articulating priorities, training team members, removing impediments and delivering results
* Strong creative and data analytical thinking with the innate ability to manage multiple projects with competing deadlines

**AREAS OF EXPERTISE:**

* Conflict Resolution
* Facilitation
* Mentoring
* Team Building
* Big Data
* Business/Technical Alignment
* Product Owner Support
* Release Planning
* Software Demonstrations
* Stakeholder Management
* HealthCare
* Project Management
* Vision & Leadership
* Strategy & Planning
* Kanban, Scrum
* Backlog & User Stories
* Change Management

**SKILLSET:**

**Management Tools:** JIRA, Bitbucket, Confluence, Microsoft Teams, Smartsheet

**Technology Tools:** SQL, HQL, Aginity Pro, Postman

**Frameworks & Technologies:** Big Data, Hadoop - Hive

**Technology Tools:** **Operating Systems:** Windows

**Databases**: Oracle, SQL Server, Netezza

**PROFESSIONAL EXPERIENCE:**

Technical Project Manager (Delivery Lead / Senior Scrum Master)

### Client: Citizens Bank, NJ | July 2022 – Till date

Technology: JIRA, SharePoint, Smartsheet, Hive, Java, SQL Server, Postman

* Working closely with senior stakeholders to understand business requirements and help translate these into technical requirements for the development team
* Supporting development team on below tasks
  + Source data identification
  + Ingesting source data into Hadoop (HDFS) location
  + Analyze and parse the data into a structured table
* Execute projects by identifying key business issues, determining client needs, and developing client recommendations
* Planning and documenting technical specifications for features or system design
* Work with Product Owners for user story grooming and estimation
* Work with other Scrum Masters in ART on team building, scrum ceremonies, removing impediments and overall guidance in building self and team
* Facilitate Agile adoption Retrospective for the organization with the leadership and guide teams with outcome resulting in enhanced team performance
* Remove impediments and protected team members from interruptions and distractions to maximize productivity
* Work with Infra team for environmental support, issues and access.

Senior Scrum Master / Project Manager

### Client: Aetna (CVS), Hartford, CT| Jan 2017 – July 2022

Technology: Big Data, Hive, JIRA, SharePoint, Smartsheet, Miro, Postman

* Gather and accumulate data from disparate sources, clean it, organize it, process it, and analyze it to extract valuable insights and information
* Identify new sources of data and develop methods to improve data mining, analysis, and reporting
* Write SQL queries to extract data from the data warehouse
* Create data definitions for new database files or alterations made to the already existing ones for analysis purposes
* Responsible for delivery of customer software solution for two Agile Scrum teams and one Kanban team
* Perform agile assessments, coaching, training and startup of a new scrum team. Observe scrum ceremonies
* Work with Product Owners for user story grooming and estimation
* Work with business to address the questions around the benefits of adopting the Agile methodology, virtue of maintaining stable teams, assigning field personnel as Product Owners, benefits of accepting incremental releases, and align engineering, marketing, and operations for better solution alignment
* Work with other Scrum Masters in ART on team building, scrum ceremonies, removing impediments and overall guidance in building self and team
* Facilitate Agile adoption Retrospective for the organization with the leadership and guide teams with outcome resulting in enhanced team performance
* Remove impediments and protected team members from interruptions and distractions to maximize productivity
* Encourage and implement process improvements

Role: Project Manager

Client: Aetna, Hartford, CT| April 2015 – Jun 2017

Technology: C#.Net, SQL Server, TFS, Visio, SharePoint, Confluence

* Successfully guided three development teams through transition from waterfall to Agile development
* Coached team members on Agile processes and facilitated grooming, planning, demo and retrospective meetings. Maintain task board and review of daily burn down charts
* Facilitate Agile adoption Retrospective for the organization with the leadership and guide teams with outcome resulting in enhanced team performance
* User story creation and estimation
* Removed impediments and protected team members from interruptions and distractions to maximize productivity
* Encouraged and implement process improvements. Created team-building opportunities
* Worked closely with Product Owners, coordinating product backlog grooming and story estimation

Role: Project Manager

Client: Meritain Health (Aetna), Minnesota| Jun 2014 – April 2015

Technology: C#.Net, SQL Server, IIS, Rest API, XML, TFS

* Managed complex, multi-phase development projects through all phases of Software Development Life Cycle
* Instrumental in implementing Project Governance to ensure consistent Waterfall adoption across the teams
* Small workshops for Business teams to understand requirements from Business Requirement Document
* Responsible for managing dependencies between project teams, external vendors and also the other waterfall teams
* Managed the work of consultants, allocating and utilization of resources in an efficient manner by maintaining a co- operative, motivated successful team
* Resolved cross-functional issues at project level by active communication
* Implemented Source control (Team Foundation System) in the project team

Role: Project Lead

Client: WellPoint, USA**|** May 2010 – Jun 2014

Technology: VB.Net, SQL Server, IIS, QuickBase

* Managed schedule and scope on all customer programs to successfully execute over projects well within schedule and budget
* Managed complex, multi-phase development projects through all phases of the SDLC – Software Development Life Cycle

**Nous Infosystems (P) Ltd., India | Mar 2007 – May 2010**

Team Leader

* Application development and database design
* Liaison between business and development team
* Website and Database Design. Coding using ASP,
* Web Services and develop SQL table/functions/stored procedure

**Vel Systems, India |** Oct 2004 – Mar 2007

Senior Software Engineer

* Application and Database design. Coding using ASP
* SQL Development in ORACLE

**GKV Computers (P) Ltd., India |** Jun 2003 – Sep 2004

Software Engineer

* Application Database design. Coding using ASP.NET, C#.
* Stored Procedure and SQL Development in MS SQL Server

**EDUCATION:**

**Degree :** Bachelor of Science in Applied Science and Computer Technology

**University :** Bharathiar University, Coimbatore, India

**College :** Kongu Engineering College, Erode, India

**Pass out :** 1999